

Terms and conditions

OF THE CANCELLATION OPTION

The cancellation option is **OPTIONAL**.

The cancellation option covers **all cancellation's cases**, included health crisis (such as Covid-19).

€17.00/night for rentals and €12.00/night for pitches.

It has to be paid with the deposit when booking. It is not possible to subscribe to it after the 7-day withdrawal period (from the day of booking).

The guarantee takes effect as soon as the cancellation option is taken out and ends the day before arrival.

From 30 days before the arrival date, cancellation fees will apply: the campsite always keeps the administration fees of €20 and the cancellation option cost (€12 to €17/night depending on your booking). The extra fees will be applied as follow:

- 30% of the deposit already paid when you cancel between 30 and 21 days before the arrival date ;
- 50 % of the total amount of the stay when you cancel between 20 and 8 days before the arrival date ;
- 80 % of the total amount of the stay when you cancel between 7 and 2 days before the arrival date ;
- 100 % of the total amount of the stay when you cancel the day of the arrival date, or the day before, or in case of a no-show.

These extra fees will not be applied in the following specific cases (a written proof will be required):

- Legal travel restrictions (lockdown, quarantine, period of isolation, closed borders)
- Positive Covid-19 test from one of the persons listed in the booking.

IMPORTANT: you absolutely cannot claim any refund if you did not subscribe to the cancellation option at the time of booking.